



MINI BINS CANADA

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Privacy Policy for Mini Bins Canada Limited

Effective Date: October 12, 2024

Mini Bins Canada Limited ("we", "us", or "our") is committed to protecting the privacy and confidentiality of our customers' personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.minibinscanada.com, contact us by phone, email, or use our services.

Please read this policy carefully. If you do not agree with the terms of this policy, please do not use our services or provide us with your personal information.

1. Information We Collect

We may collect various types of information from you when you visit our website or use our services, including:

a. Personal Information:

This may include:

- Name
- Contact information (such as phone number, email address, postal address)
- Payment information (credit card details, billing address)
- Information related to your bin rental order (location, rental dates)

b. Non-Personal Information:

We may collect non-personal information such as:

- IP address
- Browser type
- Device type
- Website usage data

2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide and manage our bin rental services
- To process and confirm orders, payments, and deliveries
- To communicate with you regarding your orders, inquiries, or any customer service-related needs
- To improve our services, website, and customer experience



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- To comply with legal obligations and protect the rights, safety, and property of Mini Bins Canada Limited

3. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information in the following circumstances:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us with operations such as payment processing, deliveries, or IT support. These parties are bound by confidentiality agreements.
- **Legal Requirements:** We may disclose your information to comply with legal obligations or in response to legal requests (e.g., court orders, government requests).
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your information may be transferred to the new entity as part of that transaction.

4. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no internet-based method of data transmission or storage is 100% secure, and we cannot guarantee the absolute security of your information.

5. Retention of Your Information

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, or as required by law. Once no longer needed, your information will be securely deleted or anonymized.

6. Your Privacy Rights

You have certain rights regarding your personal information. These may include:

- **Access and Correction:** You may request access to the personal information we hold about you and request corrections to any inaccuracies.
- **Withdrawal of Consent:** You can withdraw your consent to our use of your personal information at any time, subject to legal restrictions.

To exercise these rights or if you have any privacy-related inquiries, please contact us at:

- **Phone:** 236-457-3932
- **Email:** info@minibinscanada.com

7. Cookies and Tracking Technologies

Our website may use cookies and other tracking technologies to enhance your experience. Cookies are small text files placed on your device that help us analyze website traffic and usage.



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You can control or disable cookies through your browser settings, but this may affect certain features of the website.

8. Links to Third-Party Websites

Our website may contain links to third-party websites. This privacy policy does not apply to those sites, and we are not responsible for their privacy practices. We recommend reviewing the privacy policies of any third-party sites you visit.

9. Updates to This Privacy Policy

We may update this privacy policy from time to time to reflect changes in our practices, legal requirements, or operational needs. We will post any changes on this page, and the "Effective Date" at the top will be updated accordingly. Please check this page periodically to stay informed.

10. Contact Us

If you have any questions or concerns about this privacy policy or how your personal information is handled, you can contact us at:

- **Mini Bins Canada Limited**
- **Address:** Glen park drive 218, Kelowna, BC, V1v2w3, CA
- **Phone:** 236-457-3932
- **Email:** info@minibinscanada.com
- **Website:** www.minibinscanada.com

By using our services or providing us with your personal information, you agree to the terms of this privacy policy.

This privacy policy is compliant with the **Personal Information Protection and Electronic Documents Act (PIPEDA)** and applicable provincial laws.